

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 16th day of September 2021
C.G.No.41 /2021-22/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Y.Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Kalyan Chakravarthi,
Sai Nagar,Opp.Suji Market Road,
4th Mile,
Navalakula Gardens,
Mypadu Road,
Nellore Dt.-524314.

Complainant

AND

- 1. Deputy Executive Engineer/O/Nellore Rurals. Respondents**
2. Executive Engineer/O/Nellore Rurals.

ORDER

1. The case of the complainant is that in front of his house the electrical wires are hanging very low and it is in very dangerous condition. Hence requested the forum to resolve his grievance. A letter addressed to the Executive Engineer/Rural/Nellore on 28.8.2021 to submit the detailed report after having physical inspection within 7 days from the date of receipt of this letter. Further the case was also registered.
2. On 13.9.2021 the Executive Engineer/Rural/Nellore has submitted his written submission stating that 1No. 8.0 Mts. PSCC pole was erected to avoid loose span in front of the house of the complainant. The work was also completed by him duly following the APSPDCL procedure in vogue, intimated the same to the complainant also. Hence requested to close the complaint as the grievance is resolved.

DESPATCHED

DATE 16/9
C.G.No.41/2021-22/Nellore Circle

3. The complainant also sent a satisfaction letter on 13.9.2021 stating that the grievance was resolved and expressed his satisfaction and requested to close the grievance.
4. When the secretary of the forum called the complainant on 13.09.2021 at 11.45 A.M. the complainant expressed his satisfaction and requested to close the grievance.
5. The case was resolved and hence closed the grievance in favor of complainant.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

Res Madh Reddy
Secretary to the Forum

This order is passed on this, the day of 16th September'2021

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.